



WELCOME TO
DUNG BEETLE BUSH VILLA

HOUSE RULES
&
IMPORTANT INFORMATION

We would like to bring the following House Rules to your attention:

- ❖ **NO LOUD MUSIC/NOISE** (including fireworks, etc) aloud at any time. Noise complaints from neighbouring properties could result in a spot fine of up to R4500. Should security be called out for noise complaints, **guests would be liable for the call-out fee of R150**. Upon receipt of a valid noise complaint, a warning will be given by either CPF, Security companies, Owner or Caretaker. Upon receipt of a 2nd noise complaint the property must be evacuated immediately.
- ❖ **NO SMOKING OR INCENSE STICKS** is allowed inside the house. Non-compliance that might result in damage to furniture or property will be for the guest's account. Kindly keep the smoking to the outside.
- ❖ **NO BURNING OF CANDLES** is allowed inside the house. A lighted candle is an open flame, and a potential fire hazard if not carefully monitored.
- ❖ When leaving the House unoccupied and upon departure, please **LOCK** the door, **CLOSE** the windows, **SWITCH OFF** aircons and **SET** the alarm. We will not be held responsible for any loss of valuables. **(If we need to switch off aircons or switch on alarms, a R150 call out fee will be deducted from the deposit.)**
- ❖ Please make sure all **INSIDE** and **OUTSIDE LIGHTS** are switched off when leaving the property.
- ❖ Please take your REFUSE BAGS to the dumpsite at in Olifants street. (Located near the Marloth Shopping centre)
- ❖ NO LITTERING ALLOWED.
- ❖ Unfortunately, NO PETS ALLOWED.
- ❖ **BABOONS**: Please close all windows and doors when leaving, should baboons or monkeys enter the House, a R1000 clean-up fee will be charged.
- ❖ **FIRE** - please do not leave any open fire unattended and please extinguish before going to bed or when leaving the premises.
- ❖ **The use of the SWIMMING POOL and OUTDOOR AREA is entirely at your own risk** and all under aged children must always be supervised by an adult. Water wastage due to splashing and diving as well as broken glass, food and any. Other objects left in the pool, will result in the forfeiture of the deposit.
- ❖ CAUTION OUTDOOR SURFACES ARE SLIPPERY WHEN WET
- ❖ **Fiddling with the swimming pool pump is not allowed and should guests be found guilty of this; they will be liable for the cost of repair.**
- ❖ CAUTION OF HOT SURFACES WHEN USING THE PIZZA BRAAI AND WOOD BURNING OVEN IN THE POOL.
- ❖ Please use the **pizza oven as instructed** on video on the website link.
- ❖ Use aircons economically, we are saving the planet

We welcome you to Shongololo Bush Villa and trust that you will enjoy your stay with us.

We would like to bring the following House rules to your attention:

- ❖ **LOSS OF KEYS/ ALARM REMOTE:** please note that should these items be lost, guests will be liable for the replacement cost
- ❖ Any **DAMAGE** to the furniture or property, guests would be liable for.
- ❖ **Please leave the House neat and tidy as you found it, if excessive cleaning is needed, it will be charged at a cost of R500 and will be deducted from the breakage deposit.**
- ❖ Guests are requested to let us know of any **BREAKAGES**.
- ❖ **CHECK-IN** is strictly between **14:00** and 23:00 and **CHECK-OUT** strictly at **10:00** to allowed cleaning. Check-out time will be indicated on the Key Collection Protocol form. Any late check-in or check-out must be communicated to the owner.
- ❖ **ACCESS TO THE HOME:** Key's can be collected from the Office of Field Security. Located at Marloth Bush Shopping Centre.
- ❖ **ALARM: FIELD SECURITY**
 - ✓ NO KEYS WILL BE RELEASED WITHOUT PRESENTING A CONFIRMATION!!!
 - ✓ Alarms are **PRIORITY** – Please be patient and have your confirmation ready when collecting keys.
 - ✓ PLEASE ADVISE CONTROL ROOM IF YOU'VE MADE A MISTAKE WITH THE ALARM!!!
- ❖ **THE DAY OF DEPARTURE:** Close all windows, make sure all the lights and aircons are switched off, close the house properly and activate the alarm again. Please use the house to such an extent as if it was your own home.

Please remember to bring with:

- Ingredients and Pizza base/Dough to make your own pizzas
- Firelighters, wood and matches
- Mozzi spray & Doom
- Sun Screen
- Purified water
- Extra toilet paper, black bags in case the ones provided run out
- Firelighters, wood and matches
- Feed for the animals can be bought at Daisy Den or Maroth Spar the animals love the feed pellet.
- The bush babies love banana and the kudu, impala, zebra and warthogs love apple, carrot and lettuce. Please do not feed the animal's bread or potatoes as this causes colic.



GAME DRIVES AND SAFARI

- **Kruger Pride Safari's** - Liz 0832850527

Full and half day guided game drives into Kruger

- **My Africa Safari's** - Maritza / Dylan 0724396692

Half day and full day Kruger Park Safari's Entrance fees and breakfast included.

- **Flight of the Eagle** – Elize du Preez 0824532055 / 0824505386
Safaris and tours

- **African Dust Safari Tours** and Transfers – Sandy 0716807434
Fabulous fulfilled Maputo city tour

- **Southern Kruger Safari's** – Arthur 0828818685 / 0837468041
Daily half or full day Kruger Park trips.

- **Kruger Africa Safari's** +27769219320

- **Sentashya Safari's** – Kim and Jan 0734564435
Open vehicle Safari's into Kruger

- **Saseke safari's** – 0823255720

- **Royal Safari** and Bush braai – Hein 0832660537

- **Kruger 5 Safari's** – William 0832903394 / Divan 0828988461
Full / half day tours into Kruger. Also drives in Marloth Park.



Restaurants in Marloth Park

Amazing River View – André [0726148725](tel:0726148725)

The Tin Shack – [071 658 9662](tel:0716589662)

bos. Restaurant & Bar - [066 226 2180](tel:0662262180)

Giraffe Pub and Grill - [064 600 7542](tel:0646007542)

Kruger Maroela Restaurant - [071 524 9656](tel:0715249656)

Amazing River View – André [0726148725](tel:0726148725)

Jabula Lodge – [084 366 3664](tel:0843663664)



FREQUENTLY ASKED QUESTIONS

Q: **What is self-catering?**

A: Self-catering means guests prepare their own meals. The property includes a kitchen with basic appliances, utensils, cookware, and cleaning supplies.

Q: **Do i need to bring my own wood and firelights?**

A: Yes, you need to bring everything you need with.

Q: **Are there shops/restaurants nearby?**

A: Yes, there are several within walking/driving distance.

Q: **Can I take photos/videos for social media?**

A: Personal photos are welcome! For commercial shoots or promotional content, please contact us for approval first.

Q: **What kitchen amenities are provided?**

A: The kitchen includes a stove, Air-fryer, fridge/freezer, microwave, kettle, toaster, pots, pans, utensils, dishes, and basic cleaning supplies. Some basics like salt and pepper.

Q: **Is the entire property private?**

A: Yes, guests have full and private access to the property during their stay.

Q: **Is smoking allowed?**

A: No smoking is allowed inside the property. Smoking is permitted in designated outdoor areas only.

Q: **Are parties or events allowed?**

A: No, parties or events are strictly prohibited to respect neighbors, nature and house rules.

Q: **What time is check-in/check-out?**

A: Check-in is from 14:00pm, and check-out is by 10:00am

EMERGENCY NUMBERS:

MEDICAL EMERGENCY	082 828 1043- FIELD E.M.R/24HR
AMBULANCE – LOWMED	074 747 0911
MEDICAL PRACTITIONERS:	
----> DR STRONKHORST	013 793 7306 / 083 459 4870
----> TOERBROERS DAY CLINIC	013 591 2580 / 067 402 9139
SNAKE REMOVAL	060 665 5000 – JUAN
ANIMALS IN DISTRESS	082 802 5894 – GAME RANGERS
SAPS KOMATIPOORT	013 793 7321

VERY HIGH FIRE RISK AREA!!!

- Please take caution with Braai Fires.
- NO BONFIRES, PLEASE!!!
- Regular Strong gusty winds.
- Thatch as well as dry bushveld in danger from embers blowing and causing fires.

Field staff members are not permitted/authorized to:

- Catch/Remove any wild animals - Phone Game Rangers.
- Resolve/Investigate electrical/water or gas problems - contact the owner/caretaker or agent.
- Purchase and deliver goods to guests.

Field Security is not responsible for:

- Bookings & Reservations
- Cleanliness of property or equipment
- Refunding Deposits

(Contact the Owner/Caretaker or Agent regarding the above)

THANK YOU - FIELD SECURITY
Enjoy your stay!!!



24HR Control Room: 082 828 1043
3883 OLIFANT RD, MARLOTH PARK

IMPORTANT:

- Never unplug / switch off the alarm transformer.
- Close all doors / windows and SET THE ALARM on departure.
- RETURN KEYS TO FIELD SECURITY OFFICE – OPEN 24/7.
- **When alarm is not set on departure and Field need to set alarm, Then there is a R150 call out fee applicable.**

FOR YOUR SAFETY:

- Store valuables (cameras, phones, etc.) in a safe place, do not leave it lying around or in vehicles.
- Always keep the panic remote close.
- Don't leave food visible through windows - baboons will try to enter the house.

ALARM INSTRUCTIONS:

- **If the panic / alarm is activated by mistake, please advise the control room: 082 828 1043 - to cancel the reaction that was sent.**



- Some Remotes have Instructions on Keys.
Keys without remotes will use keypad codes – Given by Owner.

To Disarm/Deactivate the alarm: Press the _____ button once.
The alarm will beep twice, or the LED light indicator will be off.
You can now enter the house.

To Arm/Activate the alarm: Ensure all windows & doors are properly closed. Press the _____ button once. The alarm will beep once, or the LED light indicator will turn on. The alarm is now activated.

Panic/Emergency: Press the _____ button for 3 seconds / until the remote light comes on.